



MaineCare Services

An Office of the
Department of Health and Human Services

John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Department of Health and Human Services
MaineCare Services
Prior Authorization Unit
11 State House Station
Augusta, Maine 04333-0011
Tel: (207) 624-6902; 1-866-796-2463
Fax: (207) 287-7643
TTY: 1-800-423-4331

Prevident dental products are covered with a prescription for the specific type of product needed (gel, solution or cream) to members at the pharmacy.

Please refer to the website at <http://www.mainearepdl.org/index.pl/pafiles> for information about pharmacy criteria and prior authorization forms.

MaineCare policy does not require a prior authorization for Prevident gels and solutions. Prevident cream requires a prior authorization because it is a non-preferred medication. Preferred drugs must be tried first.

Exceptions which may allow use of non-preferred drugs:

- Preferred drugs fail because they are not effective or have side effects that cannot be tolerated
- An acceptable clinical exception is offered on the Prior Authorization form
- Presence of a condition that prevents the use of the preferred drug
- Major possible drug interaction between another drug and the preferred drug(s) exists

Please contact MaineCare's Pharmacy Prior Authorization Unit at 1-888-445-0497 for more information. Please note that **this number is for providers only** and is not to be given out to members.

Thank you for your service to MaineCare members.

Sincerely,

Angela Elsemore
Medical Care Coordinator